



Telephone Energy Advice

We have launched our FREE online and telephone advice sessions for vulnerable people.

With nearly all our time currently spent at home, we know that now, more than ever, your clients need quality advice and support to reduce their bills, keep their homes warm and healthy, and find more ways to save money.

During this time, many vulnerable residents will be using more energy than usual, may have concerns regarding their income, perhaps are struggling to find a way to top-up their meter, having difficulty accessing food, or are lacking in social contact.

We have therefore moved our full energy advice service online and extended our window of delivery to March to continue providing in-depth advice and support that we know many people still need.

We are also offering energy advice in Spanish (también ofrecemos asesoramiento energético en español) – find out more [here](#).

Selce can help by:

- Providing impartial advice on how to pay less for your electricity, gas, and water bills
- Providing debt advice
- Supporting you to access grants or discounts you may be entitled to
- Explaining how to reduce your energy use at home by making your house more energy-efficient
- Connecting you to other sources of help you may need.

To book a **FREE** telephone advice session with a trained advisor, please call **0808 169 1779** or email: energyadvice@selce.org.uk

We are now offering hour-long consultations over the telephone or, for clients with computers, via video call. This allows us to screen-share with the client, enabling us to more clearly deliver our advice, provide real-time demonstrations and complete application forms together.

If you have clients who would benefit from this service, please do get in touch via email, on energyadvice@selce.org.uk, or via telephone on **0808 169 1779**.